

Where to Go for Answers About Fairfax County Government

Office of Public Affairs

703-324-3187, TTY 703-324-2935

www.fairfaxcounty.gov/opa

The Office of Public Affairs gives you the information you need. We have several electronic resources and many publications to help you get the most out of living and working in Fairfax County. We work closely with area media to provide up-to-date information about the county, and during emergencies we use many different resources to keep you informed.

County Web Site

www.fairfaxcounty.gov

Our Web site provides a wide array of information about county activities, services, policies and procedures, and functions.

E-Newsletters

www.fairfaxcounty.gov/email/lists

"News to Use" is a free electronic publication with short articles about upcoming events, public safety, recreation and more. Subscribe or view a list of the county's other e-newsletters at the address above.

Access Fairfax

703-704-7080, TTY 703-799-2462

A multi-purpose e-government facility located in the South County Center, 8350 Richmond Highway, Alexandria, the center provides 12 computer terminals for online transactions, such as purchasing county vehicle decals and paying personal property taxes.

Information Kiosks

703-324-4529, TTY 711

There are 29 information kiosks located throughout the county. On these computers, you can apply for county jobs, pay traffic fines or taxes, renew vehicle registrations, locate transportation facilities and routes throughout the area and more. Visit <http://cris.fairfaxcounty.gov> for locations and more information.



Public Affairs
Your information connection

computer

telephone

television

County Information Line

703-324-3185, TTY 703-324-2935

The County Information Line, staffed by the Office of Public Affairs, provides general county government information from 8 a.m. to 4:30 p.m., Monday through Friday. And if you visit the Government Center at 12000 Government Center Parkway, Fairfax, stop by the Information Desk in the lobby and the same helpful staff will be there, ready to assist.

703-324-INFO (4636)

TTY 711

This 24-hour automated information line, provided by the Office of Public Affairs, is a library of recorded messages with information about county services and programs. You can access more than 200 messages about housing, health services, public safety, courts, libraries and much more.

Emergency Information Line

703-817-7771, TTY 711

This is your link to essential information during emergency events. In the event of inclement weather or other types of local emergencies, Fairfax County provides current, accurate information about government office closures, service changes and other pertinent instructions. Emergency announcements are also posted on the county's Web site and on Channel 16.

Channel 16

703-324-5930, TTY 711

Fairfax County Government Cable Channel 16 airs live coverage of meetings of the Board of Supervisors, Planning Commission and Board of Zoning Appeals, in addition to emergency information and informational programming. Watch on cable TV or videostreamed live over the Internet on your computer. Go to www.fairfaxcounty.gov and click on Channel 16 Live.